



BUMP'S LAW

Linda Bump, a national pioneer of person-centered care, poses four benchmark questions to help keep organizations from sliding back into the old medical model of care.

Always ask yourself:

- What does the elder want?
- How did/does the elder do it at their home?
- How do *you* do it at home?
- How should we do it here?

Linda Bump, MPH, RD, LD, LNHA
Action Pact, Inc.

www.culturechangenow.com

Source: *In Pursuit of the Sunbeam: A Practical Guide to Transformation from Institution to Household*, by Steve Shields and LaVrene Norton

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