



CCNG Advisory Group

September 16, 2011 9:30 – noon

MINUTES

TEAM MEMBERS PRESENT

<ul style="list-style-type: none">▪ Kim McRae▪ Eric Lucas▪ Carolyn Roper▪ Sue Burgess▪ Mary Lea Quinn▪ Joan Carlson▪ Majisa Boyd▪ Andrew Hales	<ul style="list-style-type: none">▪ Mary Lea Quinn▪ Marsha Bond▪ Laura Prough▪ Linda Kluge▪ Anne Hernandez▪ Ginny Helms▪ Laura Zimmerman	<ul style="list-style-type: none">▪ Debbie Addis▪ Majisa Boyd▪ Janis K.▪ Meredith Swinford▪ Walter Coffey▪ Pat Reid
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DISCUSSION

Kim McRae and Ginny Helms

Topic Discussed	By Whom	Main Point
Welcome and Introduction	Ginny Helms	Welcome to all members and new member Pat Reid (CNA)
Review Minutes	Ginny Helms	Minutes were reviewed and accepted.
Quality and Quality Measurement	Eric Lucas	On Board with “ALFA”
Hospitality and Culture Change	Eric Lucas	Traveling to the Netherlands to present “Hospitality and Culture Change”
Eden Alternative Community in Germany	Eric Lucas	They deleted the word “Alternative” from their description.
Care Transitions	Deb Addis	Piedmont Hospital is the sponsor for teaching care transitions to consumers on September 17, 2011.



Residents Rights Month	Marsha Bond	October is Residents' Rights month. Definition: Rights a resident has when entering a nursing home. Most important rights are "respect" and "dignity." In-service training for staff of nursing home. Formerly did training with AG Rhodes @ Wesley Woods. Done with staff at all levels. Made several improvements - Worked with Melisa Walker.
Resident Rights	Kim McRae	Consumer Voice does this – see their website. This year's theme is "Welcome Home." Using with summit/posters.
Co-Age Priority	Andrew Hales	Co-Age priority is to raise nursing home needs allowance to \$50/month. Proposal to do ongoing living adjustment.
N.A.R.A	Walter Coffey	National Association for Regulatory Administration. Vickie Flynn invited WC to present at natl conf. in Pittsburgh on culture change with non-nursing home regulators (in Pittsburg, PA). For example, "How do you regulate culture change in your state?" I conveyed it is not a literal translation. It is about the state's "intent." I taught "Creating A Home". Not one regulator knew whether they had a Culture Change Coalition in their state. This proved they weren't engaged in what's going on in their state. Ultimately this means: Change has to be brought to the table.



Regulations and culture change	Kim McRae	<p>This NARA relationship is key – getting the regulators of “the continuum” ready and thinking about cc so they’ll be ready when the rest of the world catches up! Pioneer Network is working on how to get CMS and coalitions to connect with each other. They are attempting to ensure all coalitions have good connections with CMS.</p> <p>CMS is totally committed to culture change – even written into the regs – it’s the law!</p> <p>Goal # 1): Get providers to participate – stop making excuses – the regs are NOT an excuse! (for nhs).</p> <p>Goal # 2): Connect with the right decision makers at the state level. (SSAs, DHS, etc)</p>



<p>NAIPC</p>	<p>Mary Lea Quinn</p>	<p>Scott Morrison did a 30 minute presentation on Eden at Home to this group. Goal: For everyone to be able to carry the message forward – seeds planted. October 10-16th 2011 is the Aging in Place conference.</p> <p>October 13th, 2011, 9:30-11am, NAIPC holding a Legislative Panel with Chuck Martin and Barbara Price. Goal: What are you doing as a Politician regarding Aging in Place?</p>
<p>Alzheimer’s Association Statewide Town Hall Meetings</p>	<p>Ginny Helms</p> <p>Janis K.</p>	<p>Results: Want well trained and adequate staffing. Used their funding to provide dementia track for ghca nursing home conference. Taught everyone how to have a “five minute” interaction for every worker at every level (culture change).</p> <p>Art for Alzheimer’s - program was sponsored by M.O.M.A. Trained artists how to work with people who have Alzheimer’s. This program was featured on the local news. Response was excellent. Starting to roll out to NHs in Oct. Rolling out in Columbus and Sparta (SC).</p>
<p>Alzheimer’s Association A.O.A. Grants</p>	<p>Ginny</p>	<p>Robin Yale – focus on early stages of Alzheimer’s. Ten person pilot. Focusing on:</p> <ol style="list-style-type: none"> 1) Practical coping 2) Emotional Coping 3) Purpose and Meaning after diagnosis.



		<p>1-on-1 counseling; emotional coping...</p> <p>The Challenge: Persons providing counseling need extensive training in Alzheimer's and social work. Will be replicated nationwide.</p>
	Kim McRae	<p>Richard Taylor's newsletter is now avail. in German and Spanish. His book is translated as well.</p>
QIO Beneficiary and Family-Centered Care	Linda Kluge	<p>10th Scope Ten scope program launched August 1st for three year contract on beneficiary and family-centered care.</p>
Pressure Ulcers and Physical Restraints	Linda Kluge	<p>Pressure ulcers and physical restraints continue to be national concern.</p> <p>GA doing great with quality measures!</p> <p>Pressure Ulcers Nation is at 10.5% Georgia is at 10 %</p> <p>Physical Restraints Nation 3% Georgia 2%</p> <p>Georgia is below national average! ☺</p>
Georgia Learning Network Global Survey with nursing homes on infections Pilot with 40 nhs for those above 11% pressure ulcers and 4% restraints.	Linda Kluge	<p>Georgia Learning Network is launching in October for nursing homes. Goals:</p> <ol style="list-style-type: none"> 1) Good quality improvement practices 2) Infection control 3) Re-admissions 4) Falls <p>UTI's (urinary tract infections) and chronic diarrhea (Cdiff).</p> <p>Highest incidence is in nursing homes.</p>



		<p>Challenges:</p> <ol style="list-style-type: none">1) How do you control the spread of it?2) How do you set up good infection control?3) What should a protocol for infection look like? <p>Other challenges for nursing homes regarding infections.</p> <ol style="list-style-type: none">1) No vacant rooms2) Shared bathrooms3) No current protocol/ no consistency in protocols exist yet.4) Hand washing is a primary issue with all of the staff.
Learning In Action Network	Linda Kluge	<p>Starting Learning in Action Network (L.A.N.).</p> <ol style="list-style-type: none">1) Patient can call in and submit a complaint.2) Reduce re-admission. <p>Goal: State wide reduction of 2%.</p> <p>30/26 Grants.</p> <p>Starting to teach doctors how they can do better on cancer screening and cardiac health.</p> <p>Mentoring in South Carolina on L.A.N.</p> <p>1 million hearts campaign.</p>
Population Health campaign		



Re-admissions	Meredith Swinford Linda Kluge Ginny Helms Linda Kluge	Need definition of re-admission. Consumer doesn't know that they can fight re-admission. Challenge: Everyone assumes the resident will get better if they go to the hospital, which is just the opposite. Setting up three trainings for infection control. What does protocol need to be for AL?? LINDA TO SEND THIS TO GINNY Stephanie Davis with CMS is very supportive of cc. She is giving cc presentations!
Stop and Watch Promotion	Kim McRae Linda Kluge	Stop and Watch is a GREAT tool for CNA's and all throughout the continuum! Should be incorporated in CNA's training. How can we integrate this into training across the continuum?!? Needs to be a National tool for re-admission. Provides early warning signs to reduce re-admission of elderly (or anyone).



NASUAD Home and Community Based Conference	Sue Burgess	Issues at Conference: 1) Managed care network (organization or structures that manage the entire person. Idea of consistency and efficiency. Person centeredness is important). Concern is it may get lost. May just provide lip service. 2) Health Care Management 3) DCH – Navigant – (go on website to view it). DCH setting up community meetings with stakeholders.
Home and Community Based Conference (continued)	Sue Burgess	
CMS	Sue Burgess	Some states are responding too quickly on it and others are slow and consistent.
CDC	Sue Burgess	Cathy Greenlee is the Assistant Secretary of Health. She is engaged in culture change and will be speaking at CDC this year. Aging in America is available as a webinar through CDC. (getting to know all of your partners)



AARP Commonwealth Report GA came in 42 nd !!!	Kim McRae	AARP, Commonwealth fund, and S.C.A.N. developed LTSS score card. This was a live event in Washington D.C. Score card had four key dimensions: <ol style="list-style-type: none">1) Affordability and Access (33= GA score)2) Quality of life Care (31 = GA score)3) Choice of Setting and provider (44= GA score)4) Support for family and caregiver (24 = GA score)



AARP Commonwealth Report	Sue Burgess	<p>Challenge: They didn't include workforce. PHI developed a workforce analysis by state. Just came out. Results in Georgia: LTC workers are on food stamps. Need an increase in hourly wage.</p> <p>Excluded workforce because this methodology included disability and there was a concern about being politically correct with regards to people with disabilities.</p>
Culture Change of Georgia Network Summit	Kim McRae Meredith Swinford	<p>Who has sent out information and to whom? Nursing Homes in GA Ombudsman Aging and Disability Resource Care Transitions Network Visiting Nurses Caregivers Network of GA and Q&I departments</p> <p>They sending two nurses, 2 CNA's, Executive Director, and others totaling to eight.</p>



CMP Fund	Walter Coffey	We are attempting to get a proposal together to use CMP fund to aid us in the growth and development of CCNG. Kim has been working on branding everything which will benefit everyone which will enable everyone to use the tools available. Need money from any organization to assist with funding CCNG. If DCH funding became available it would help CCNG.
CMP Fund	Sue Burgess	Infrastructure development funds are available. Not sure who can use these funds. That is, whether it is nursing home based or if only small business can use it.
Dementia Training	Alzheimer's Association	Have dementia training for every person at every level, not just direct care workers (DCW's).



New Dining Standards	Kim McRae	Pioneer Network has released new dining standards. Hopefully CMS will include it in its interpretive guidelines.
CCNG	Walter Coffey	Suggestion of one day for a retreat. Goals: 1) Refocus task groups 2) Determine priorities Next meeting: November 18 th 2011 9:30 - noon.



<p>CCNG</p>	<p>Walter Coffey</p>	<p>Suggestion of a one day retreat. Goal: 1) Refocus task groups 2) Determine priorities Next meeting: Consider November 18, 2011</p>
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