

# Culture Change Network of Georgia

## 2010 Update

### 2010 So Far...

- January 11, 2010 Presentation of “Development and Focus of Culture Change in Georgia” by Walter Coffey to his AAHSA colleagues in other states at national meeting
- January 21, 2010 GHCA Conference, “Regulations and Transformation: The Perfect Combination for Culture Change”  
Presentation by Alfreda Walker and Kim McRae
- January 26, 2010\*  
January 27, 2010\*  
February 3, 2010\*  
February 10, 2010\* Webinar Series from 2<sup>nd</sup> Summit (\* series)  
“Setting the Stage for Culture Change: Preparing for Our Aging Population”  
Kim McRae “Overview of Culture Change & Person-Centered Care”  
Karen Stobbe “Dementia and Communication”  
Steve Shields “Vision and Leadership”  
Karen Nichols “Implementation, "How To... & Celebrating Success”
- February 18, 2010 Elderly Housing Symposium: “Update on Culture Change in Affordable Housing” (Kim)
- February 26, 2010 Adult Day Symposium: “Humanizing Dementia Care in Your Center” (Kim)
- March 17, 2010 Design and Technology for Healthy Aging Initiative at Georgia Tech (DATHA)  
(Kim presented on CC and CCNG)
- March 17, 2010 Aging Services NEXT: “What’s NEXT? Culture Change and Person-Centered Care” (Kim)
- March 22-24, 2010 Aging Services of Georgia Conference: “WHO DECIDES? Partnering with Consumers to Create Culture Change Throughout the Continuum” (Kim)
- April 14, 2010 HUD/SAHMA. “Elderly Issues: Affordable Housing & Creating Community” (Walter and Kim)
- April 29, 2010 Assisted Living: Hotel or HOME?: “Humanizing Dementia Care From the Inside Out” (Richard Taylor, PhD); “Culture Change: The Basics” (Kim);

“How to Humanize Care and Create HOME in YOUR Community” (Kim)

May 3, 2010

Thinking Outside the Box Conference: “Culture Change in Service Delivery in Georgia” (Joan Carlson, Anne Hernandez, Dianne O’Donnell, Kim)

June 21, 2010

GA Department of Community Health (DCH) ALL STAFF TRAINING SESSION: “Person-Centered Care and Culture Change Part 1” (Kim to all staff); “The New CMS Interpretive Guidelines” (Alfreda Walker to NH folks); and “Person-Centered Care and Culture Change Part 2” (Kim to non-NH)

August 8 – 11, 2010

Pioneer Network Conference: “The Times They Are A Changin’: What Long-Term Care Settings Can Be” (Kim); “Conversations At The Crossroads: The Collective Wisdom of Coalitions” (Walter Coffey and Kim presented on CCNG regarding our work toward the entire continuum and consumers); Creative Engagement Learning Circle (Kim facilitated); “Increasing the Consumer Voice in States’ Uses of Civil Money Penalties” (Kim presented GA story of CMP funds); “Reaching Out to Consumers: The Creating Home – Advocating for Change in How and Where We Age Project” (Kim presented the GA “Picker Pilot” story)

August 25 – 26, 2010

Service Coordinators’ Leadership Conference: “Creating Home: Culture Change in Affordable Housing” (Kim)

September 8, 2010

Athens

September 10, 2010

Valdosta

SYMPOSIA: “Changing the Culture of Long-Term Care” Co-sponsored by the GA Division of Aging Services’ Office of State Long-Term Care Ombudsman, Univ of Georgia Institute of Gerontology, the GA Geriatric Education Center, the GA Council on Aging’s GA for a Lifetime Initiative, The Culture Change Network of GA, and the Division of Social Work at Valdosta State University. (Leonard Poon, Kathryn Fowler, Melanie McNeil, Walter Coffey, RoseMarie Fagan, Karen Nichols and Kim McRae presented)

September 22, 2010

Activity Professional Symposium: “Building A Sense of Community: What does culture change look like in your environment?” (Kim)

September 26 – 29, 2010 National Association of States United for Aging and Disabilities (NASUAD) Joint Conference with National Home and Community Based Services (HCBS) Conference ~ in conjunction with GGS: “Culture Change Throughout the Continuum of Life-Long Living and Long-Term Care” (Walter Coffey and Kim)

October 14, 2010 **3<sup>rd</sup> Annual Culture Change Network of GA Summit:** “Who Are You? *Getting to know all about YOU!*” Posters created by Lutheran Towers, QIO, ARC, Weinstein Center, The Greenhouse at Calvary, AG Rhodes. (LaVrene Norton, Virginia Bell and Tonya Cox presented)

October 18 – 21, 2010 The National Consumer Voice Conference (formerly NCCNHR): “Increasing the Consumer Voice in States’ Uses of Civil Money Penalties” (Kim presented GA story of CMP funds and CCNG)

October 27, 2010 CEAL (Center for Excellence in Assisted Living) Webinar Series: “Person-Centered Care: It’s More Than an Art” (Bill Keane and Kim presented)

**Upcoming in 2010**

WEBINAR SERIES For GA Ombudsmen

WEBINARS 3 for 2010 GRANT

Updating website: Adding Focus Areas by “Venue”

## **Additional CC Activities IN 2010**

“Culture Change Connection™” monthly e-newsletter started in February

CCNG Meetings

2010 Strategic Planning “Retreat” April 9, 2010

Task Groups Developed and Underway

- \* Communication, Education & Outreach
- \* Practice
- \* Policy
- \* Development/Funding

Instrumenting Culture Change in Affordable Housing

Instrumenting Culture Change in Adult Day

LANE/Advancing Excellence/Disparity Pilot (LANE Project NHS: Heritage Healthcare of Macon, Eastview Nursing and Roberta Healthcare)

Richard Taylor DVD Out to all NHs and all adult day in GA, as well as to all regional ombudsman offices (*Be with me TODAY!*)

*Many Paths to Person-Centered Care* (Video Training from 1<sup>st</sup> Summit) out to all NHs and all regional ombudsman offices

CMP Committee – Georgia participated in national pilot

Expanding Picker – 2010 “The Year of the Consumer” ~ Picker II

3<sup>rd</sup> Annual Summit

Ombudsman/Co-Age/UGA SYMPOSIA PROJECT

Ombudsman Webinar Project

### **Nursing Homes**

#### **Budd Terrace**

Meetings with corporate staff to plan strategy, follow-up meeting with executive staff, then management team

[Culture Change & Person-Centered Care \(CC “101” Parts #1 & #2\)](#)

#### **Sadie G. Mays**

Meeting with corporate leader, tour and meet with management team

[Culture Change & Person-Centered Care \(CC “101” Parts #1 & #2\)](#)

## **Related Organizations & Involvement**

Pioneer Network National State Coalition Monthly Calls  
Pioneer Network National Coalition Committee Calls  
Pioneer Network Marketing and Communications Committee  
Pioneer Network Legacy Committee  
Pioneer Network Humanize Dementia Care Now (Richard Taylor)  
Pioneer Network Conference Review  
Picker Pilot (Phase I)  
Picker Pilot (Phase II)  
CMP Committee – Pioneer Network National Workgroup  
Consumer Consortium on Assisted Living (CCAL)  
Center for Excellence in Assisted Living (CEAL)  
National Assisted Living Disclosure Collaborative Workgroup  
Advancing Care Transitions (February 24, 2010)  
Design and Technology for Healthy Aging (DATHA) Initiative at GA Tech  
Center for Positive Aging  
Adult Day Forums  
Best Friends Institute (2 day train the trainer), June 7-8, 2010, Annapolis, MD  
Eden International, June 13-15, 2010, Denver, CO  
Pioneer Network Conference, August 8 – 11, 2010, Indianapolis, IN  
Consumer Voice (NCCNHR), October 19 – 22, 2010, Orlando, FL  
AAHSA, October 31 – November 3, 2010, Los Angeles, CA