

AS YOU LEAVE HERE TODAY,  
WHAT ARE YOUR THOUGHTS AFTER HEARING  
RICHARD TAYLOR, PhD?

Assisted Living: HOTEL or HOME?  
Humanizing Care and Creating HOME in YOUR Organization  
April 29, 2010

“Great insight into the importance of ‘TODAY.’”

~ Lisa Dodgen, The Gardens at Calvary, Columbus, GA

“Loved the thought that the Assisted Living Resident is not home. Teepa Snow said that people with dementia interpret home as a place where they were in charge of their lives (homes, children, jobs, etc.) So adding Richard’s interpretation – We at Assisted Living Facilities could make our facilities where our residents are in charge of their lives, diets, schedules, traditions.”

~ Sarah South, King’s Bridge

“Awesome! I am touched and I pray I will become “humanized.” I believe his message should be shared with all caregivers whether or not they work with residents with dementia. It is a universal message.”

~ Judy Ponder, Altrus, Inc.

“It totally opened my eyes to how daily living for both resident and staff must become the upmost reason to make every community a home. This program was a WOW moment!”

~ Anonymous

“I know now people with Alzheimer’s are whole people, and are to be treated the way I would like to be treated. Mr. Richard’s speech was very interesting. I have learned so much more today than I have learned in all the years that I have been a C.N.A.”

~ Verna Pemberton, Lanier Village Estates

“Richard is real. Richard speaks the truth and it opens your thought to treat the disease in a different way.”

~ Meda Pendleton, St. George Village

“It made me think differently about Dementia. It made me think about ways that I can help my residents express themselves or ask for things when they can no longer find the words. I want to see their light shine again.”

~ Tammy Caldwell, Royal Oaks

“Our residents with dementia are not a shell. They are still there.”

~ Michael Dollander, The Oaks at Scenic View Assisted Living

“Richard speaking reiterated the fact that people with dementia are still people, still wanting purpose, still wanting life, still keeping their focus on everyday activities.”

~ Angela Pollock, The Green House at Calvary

“We need to include questions of “WHO” they are on our assessments. Not just their history and their illnesses but WHO are they and how do they want us to help them continue to be themselves.”

~ Terry Barcroft

“Must help others to build PEOPLE. To create relationships regardless of dementia.”

~ Jason Zamer, Simple C

“I thank Richard for all those because of their diagnosis can’t thank him. Thank you for being the voice of all people diagnosed with dementia, and are unable to express their needs as you were able to do for us today.”

~ Regina Harris

“I have to focus on the person Inside of the Alzheimer’s person rather than what is easy and convenient for the staff. Focus on Humanizing the care.”

~ Sylvia Washington, Christian City

“Richard Taylor’s speaking made me feel even more compassion for residents with Alzheimer’s and dementia. Meeting someone that has been diagnosed with the disease made me feel how people with Alzheimer’s feel everyday. It makes me value my job even more.”

~ Keshia Martin, Campbell Stone, Sandy Springs

“It has made me feel how important my role is in being with the residents I care for – to treat them as I would like to be treated and to make them belong and be a part of a great day, and make it a great experience for them and for me as well.  
☺”

~ Monita Rowley, Campbell Stone

“Being there and being human.”

~ Jennifer Autry

“By acknowledging our brokenness we can then realize our wholeness. We all need to embrace what makes us human and do our best to help those around us live in the present moment at or with the highest quality of life possible.”

~ Abigail, St. George Village

“Richard Taylor made me think about myself and how I treat my Alzheimer’s people. I will strive to make my folks feel at home and come up with ways to get them involved. It was an eye opener to hear it from an Alzheimer’s person.”

~ Pam Aldridge

“I absorbed a man just like I (human) who deeply expressed the need for change. To not make someone do things or think things just to satisfy someone else’s wants or needs, but to ask that person, to help direct that person to continue being the person that he still is, but only a little lost at times.”

~ Amby Smith, Lanier Village Estates

“Humanize care. Treat people as whole person. Make it a home instead of an institution.”

~ Cyndy vonHorsen, St. George Village

“Richard has touched my spirit by sharing his natural gift of “speaking” and sharing his story. He has touched me to get “IT” because he has made me realize you can’t humanize and build relationships with your loved ones without looking at them as a whole. I sometimes get too wrapped up in the Rules (regs and paperwork) to allow this to happen. Thank you, Richard.”

~ Cheryl, Campbell-Stone

“I am grateful that Richard found his purpose and is sharing it with others. Your presentation is very powerful and I was struck hardest with the analogy of the new born. Thank you for a wonderful afternoon.”

~ Carrie Meadows, Lanier Village Estates

“I think caregivers in personal care homes need to sit down with the residents and understand them better so that they can give proper care to each individual with different types of diagnoses.”

~ Rose McNeal

“I was thinking about myself. If people I don’t know have to tell me who I am. And what I need to do.”

~ Sonia Brown

“I am overwhelmed with the information. I’ve never looked at Alzheimer’s in the way Richard explained. It’s definitely a standing ovation and I’m very grateful to have listened to him, so much more I can do for my residents in giving them a quality of life!”

~ Yvette M.

“It is amazing to me how well he can speak about what he is living with every day.”

~ Vemica Cooper

“Reminded me of the Bette Midler song *Hello In There*. I always wondered if people with dementia would eventually lose all brain function. Nice to know they don’t. Richard taught me to “FEEL” the relationship!”

~ Karen Lucas

“What a brilliant man. Glad I came.”

~ Barry Gage, Kings Bridge Retirement Center

“He hit a spot that makes you think about what he is going through.”

~ Dianne, Lanier Garden

“Always live life in the other’s shoes.”

~ Chaim Glazer

“My thought would be that we as care providers need to do as much as possible to turn our environments into home-like environments.”

~ Mark Howell, St. George Village

“Wow! This is an awakening. Very informative. Wonderful presentation.”

~ Marie Aichile, Campbell-Stone

“Eye-opening. Mind-opening.”

~ Susan Burdick, Vernon Woods

“Holy Moly! This presentation changed my entire perspective.”

~ Shai Rubin