

## *Creating the Vision for Culture Change in Georgia*

### What Does Georgia Need To Do To Be READY For “Educated & Informed” Consumers?

1/ What do Providers need to be READY for “educated & informed” consumers? How to create Providers who are READY for educated consumers?

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2/ What concerns or questions need to be addressed?

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3/ What do regulatory agencies and legislators need to do?

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4/ What plans does Georgia need to put in place to change the culture of long-term care and make culture change “THE NORM?”

5/ How should an educated consumer “introduce” culture change to a Provider who does not know what “IT” is?

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6/ What do Consumers need to become educated and informed?

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OTHER:

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Our group had  Providers (nursing homes, assisted living, etc.)  
 Non-Provider Organizations (AAA, ombudsman, etc.)  
 Consumers

In case we have questions, please provide us with a contact name and phone number

Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_